

Pricing Policy

Prices

Babysitting/Nannying - £15 per hour for single child households, £20 per hour for multiple child households.

Unsociable Hours - Bookings between the hours of 8pm and 8am will be charged at 1.3x the usual rate.

Overnight Charges - £200 per night for single child households, £250 for multiple child households.

Events Charges - £20 per hour for Event Nannying where equipment is provided.

Traveling Holiday Charges – If I am booked for over 40 hours during the week, the additional hours are considered overtime and will be charged at time and a half.

Holiday Rates

Easter Sunday - Usual hourly rate x 2

Christmas Eve - Usual hourly rate x 1.5

Christmas Day - Usual hourly rate x 2

Boxing Day - Usual hourly rate x 1.5

New Years Eve - Usual hourly rate x 2

New Years Day - Usual hourly rate x 1.5

Bank Holidays - Usual hourly rate x 1.5

Additional Information

- If you have booked me in for later than 10pm, I will need you to provide my transport home in the form of a paid taxi.

- If I am booked to come on holiday with you and provide continuous childcare, by law, you will need to pay for the time I spend going to and from your destination. You'll need to pay for my flights, meals, accommodations, activities, and other travel-related expenses. If you go to a museum, amusement park, or some other attraction and ask me to join you and be on the clock, then you'll need to pay my entrance fees. By law, I need to get at least five consecutive hours of uninterrupted sleep and a total of eight hours of rest time, or else the entire night becomes paid hours.

Outings

If you wish for Adventurous Acorns to take your children on a paid outing to places such as the zoo, museum, soft play, we ask for you to pre book the sessions or to pay in advance to Arden Nolan-Meharg.

Payment

Paying fees - Invoices are sent out to parents by email monthly.

Payment options - We accept Bank transfer or Cash.

Payment date - The fees are payable monthly or weekly.

Late payment/ Non-payment of fees procedure

Late payment of fees is taken extremely seriously and represents a breach of the responsibilities under the contract.

Late payment charge of £5.00 per day will be applied.

1. After one week of non-payment or late payment, you will receive a verbal or email reminder of the contract.
2. After two weeks of non-payment, we will suspend the childcare, and children will not be allowed to be booked in until the fees are paid in full.
3. If the fees are not paid in full after four weeks, we will terminate the contract and send a letter to confirm this.
4. We reserve the right to seek legal advice. All costs incurred in the collection of unpaid fees including administration costs and costs from using solicitors or debt collection agencies where needed will be recoverable in full.

If we have discussed a date in which you will need to pay by different to the above information once

that day has been reached without payment the above process will start.

Please inform us if you have difficulties in paying your fees. We would much rather work with you to resolve the issues.

Cancellation

Here at Adventurous Acorns, we understand that unplanned occurrence's may come up needing to cancel your Childcare. If this happened, we ask respectfully for you to cancel your scheduled appointment.

Babysitting

For Childcare appointments there will be a cancellation fee applicable.

If the cancellation occurs outside of the cancellation period (less than 24hour before appointment) there will be a fee of half the amount due.

If the booking isn't cancelled and the client does show at the arranged venue, there will be a cancellation charge of the full amount due.

Partial Cancellation

In the event of a partial cancellation (Finishing early, arriving later) I will require the full payment for the requested time you had booked me for unless the times have been changed at least 24 hours before.

No-show Cancellation

If the booking isn't cancelled and the client does not show at the arranged venue, there will be a cancellation charge of the amount due for the session. I will wait at the arranged venue for up to 30minutes after the arranged time in case of delays, after this time I will depart assuming a No-show cancellation is happening.

Permanent Arrangement Cancellation

If cancelling a regular arrangement 1 month notice is required from either party to terminate the agreement. Casual arrangements can still be booked in whenever needed as well as resuming regular arrangement if required.

Circumstances

Here at Adventurous Acorns, we understand there are time where Sickness and Unforeseen circumstances arise.

In the event of unforeseen exceptional circumstances, we will void the cancellation fee, Exceptional Circumstances may include, but are not limited to:

- Symptoms of a serious infectious disease that could be harmful if passed on to others (e.g. Covid-19)
- Unexpected death of a close relative or friend
- Been taken into hospital
- Has been in a traumatic incident

If you have any questions about my Policy / Procedures or would like to make any comments, please ask.

Signed:

Arden Nolan-Meharg

Date: 14/03/2024